

BOOKING TERMS AND CONDITIONS

CANCELLATIONS

In line with all other accommodation providers Sheriff Lodge has its own policy associated with cancellation of a booking.

Any booking made with us constitutes a contract. We take details of credit cards/debit cards as part of the booking process. By providing these details you agree that you will be charged a non-refundable deposit of the first night through online travel agents or £50 through the website booking system and full payment of the booking if cancellation is made less than 14 days before your planned arrival date. All monetary matters are dealt with by Stripe who's privacy policy can be read here: <https://stripe.com/gb/privacy>. If there are any payments due, remaining or you pay on departure the payments are secure and through the Worldpay terminal at Sheriff Lodge. Their privacy policy is here: <https://www.worldpay.com/uk/worldpay-privacy-notice>

It really is important that you consider this before you book. Without such a cancellation policy in place we simply would not be able to meet ever increasing, overheads. It is also important to remember that travel insurance is something that you would not dream of travelling abroad without – so please consider it at home (and don't forget, if you have annual travel insurance you will probably be covered here in the UK)

Arrivals

Room will be ready from 4pm on the day of arrival. Check in time is between 4pm and 6pm. If your arrival time is outside this time please inform us and we will willing accommodate your needs

Departure

Please vacate your room by 10am on the day of departure. Full payment will be settled on departure.

Smoking

Sheriff Lodge, as required by law, is a non-smoking establishment. Please do not smoke inside any part of the building. Evidence of guests smoking or vaping inside the house will lead to immediate termination of the booking and being charged for the full stay. A cleaning charge of £100 to cover the cost of deep cleaning the room will also be levied, payable by the person making the booking. Please note that the smoke detectors in the property are very sensitive.

Parking

There is plenty of parking at Sheriff Lodge. Please park in the bays that are sign posted for Guest Parking and not the white notices which belong to the neighbours. However you park at your own risk and Sheriff Lodge does not accept any liability or responsibility for guest vehicles or contents

Complaints

If you have a complaint of any nature during your stay at Sheriff Lodge please inform us straight away in order for it to be rectified as soon as possible.

WIFI

Whilst staying at Sheriff Lodge you will not abuse the use of the Wifi system for any illegal or hacking activities. You will behave in a responsible manner whilst on the guest wifi system provided for you.